JENBACHER

OUR SPARK PLUG RECYCLING INITIATIVE:

Your chance to support a sustainable solution.

To support a greener future, we have established a recycling process. Using several mechanical and chemical separation steps, our process enables effective re-use of valuable resources and materials.

HELP US SUPPORT THIS INITIATIVE

and return your used spark plugs to us.



JENBACHER

ALL YOU HAVE TO DO

Spark plug recycling

You can help us recycle valuable raw materials from your used spark plugs. It's as easy as 1-2-3-4:

1



Place all used spark plugs into the INNIO **package** and secure the **INNIO return label** in a visible location (you received both[1)] with your spark plug delivery).

2



If you need assistance with pick-up, please contact **returnsparkplugs@innio.com,** and indicate your name, shipping from address, RMA number, part numbers and spark plug quantity and we will help you with the return. The freight is **free of charge** for you.

3



As soon as we receive your return, your spark plugs will be inspected in our warehouse.

4



After a **positive** inspection[2)] of your spark plugs, we will initiate a **credit note**[3)] for your future purchases.

The benefits are real

- Greener solution. We will make sure your used spark plugs are used in an ecologically valuable recycling plan.
- Increased availability. Recycling some of the spark plug materials that you send back to us provides more raw materials for your future spark plugs.
- Credit note[3)]. After you return your used spark plugs to us (use the process outlined), we send you a credit[4)] toward future purchases.

For more information about our spark plugs, visit our website at jenbacher.com/sparkplugs

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[1)] Since March 2021, you receive return materials when your spark plugs are delivered.

[2)] Positive inspection criteria: spark plug is an OEM-product, complete with all electrodes in place, not mechanically machined and supports of electrodes not excessively bended or cracked.

[3)] A credit note of 20€ for spark plug type P3PRO, P3MAX, P3V3i, P7V3i, P3V3N1/10€ for spark plug type P611, P3V5i, P7V5i.

[4)] Your credit will be displayed/deducted on your next order confirmation.

Recycle your spark plug
A sustainable solution
jenbacher.com/sparkplugs

Contact us:
jenbacher.com/en/contact

For more information, visit INNIO Group's website at **innio.com**, the Jenbacher website at **jenbacher.com**, or the Jenbacher Services website at **jenbacher.com/en/services**

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